

HOOP is offered in 3 different licenses

	Demonstration	Commercial	Enterprise
Cloud deployment*	•	•	•
Inventory Manager	•	•	•
Telemetry	•	•	•
Logs	•	•	•
Alarms	•	•	•
Automatic contact planning	•	•	•
Report	-	•	•
Dashboards	-	•	•
Troubleshoot	Console	Included	Included
User Management	2 users	10 users	Unlimited
Long-term archive	2 GB	10 GB	25 GB
Notifications (email, SMS, slack, etc.)	-	•	•
Integration with 3rd party applications	-	On-demand	On-demand
Payload data dissemination	Customer	Customer	Customer and end-users
Mission Planning	-	•	•
Automation Engine	-	-	•
Autonomous Flight Dynamics	-	-	•
Scheduler	-	-	•
Automatic satellite recovery	-	•	•
Onboard Software Management	-	-	•
Simulator	-	-	•
What-if Analysis	-	-	•
Customer Interface**	-	-	•
E2E Encryption	-	-	•
SLA	Best-effort	95%	99%
Service Desk	2h per mo	5h per mo	Unlimited
Operational Support	On-demand	5h per mo	Unlimited
Regulatory Support	On-demand		
Ground Stations Network***	Price/pass		

*** Cloud deployment includes:**

- Instantiation of HOOP in a dedicated production environment
- On-line training course + User manual
- Support to set-up connections to approved ground station network providers
- Support to configuration and testing
- 6 months of service access before launch (monthly subscription starts at launch)

** Customer Interfaces allows GomSpace to provide Operations as a Service. This interface allows the customer to remain in control in the high-level goals of the mission without being involved in the low-level

aspects of the operations and mission planning. This way, the customer is in control of the operations, such as satellite tasks or policies; is aware of the mission schedule; receives relevant telemetry and payload data; and authorizes critical operations such as maneuvers; without having to have the expertise or to be involved on their execution.

*** HOOP offers compatibility with GomSpace ground stations as well as with the lead Ground Station Network providers, such as AWS Ground Stations, KSAT, LeafSpace and RBC Signals, without integration fees. Integration with other ground stations or ground station networks on-demand.